

<u>Vistoso Community Association</u> <u>Compliance Committee Meeting – January 20th, 2020</u> 945 W. Vistoso Highlands Drive - GENERAL SESSION MINUTES - APPROVED

- The meeting was called to order at approximately 4:00 pm. The Committee Chair, Sheryl Forte was present; as well as Doug East, Linda Barr, and Brent Woods. Present from FirstService Residential was Trenais Bryant, Assistant Manager; Alexa Byrd, Administrative Assistant.
- Approval of December 16th, 2019 Minutes **Sheryl Forte called for a motion to approve the minutes.** Approved by Brent Woods, seconded by Linda Barr, motioned carried unanimously.
- Homeowner Hearings- None
- Homeowner Forum-
 - Two Concerned Homeowners- Cortona- Expressed their concerns regarding a wall that
 faces their property. The homeowners have submitted complaint forms that they feel have
 been disregarded. They were reminded of the compliance process per the State Statutes,
 as well as the process per the CC&R's. It was explained how violations are handled, the
 timelines, and how the escalation process works; as well as the purpose of the
 Compliance Committee.
 - 2. Concerned Homeowner- La Terraza- Expressed her concerns regarding the Dance School, a Palm Tree in the back yard, and trash cans that have been left out. Alexa Byrd explained the Palm Tree issue is a neighbor to neighbor issue. She was told the compliance process per the State Statutes, as well as the process per the CC&R's. It was explained how violations are handled, the timelines, and how the escalation process works; as well as the purpose of the Compliance Committee.
- Review of Violation Report- Reviewed the violation report summary for the community for the month of December. Alexa Byrd discussed that the violation number has increased due to the weather conditions, and homeowners being out of town for the holidays. Overnight parking is still a major issue throughout the community. December's Overnight parking did decrease due to the fact the Compliance Committee gives a break for the holiday visitors. The current list of violations at the status of "1st Notice & Hearing" was also presented to the committee. Committee moves to present the list of violations to the Board to proceed with fines, motioned carried unanimously.
- Other Business Brought Forth There was a Discussion about the Committee coming together about writing the Compliance Article that goes into the Quarterly Newsletter. The Committee agreed that Staff should continue writing the article.
- With there being no further business, a motion to adjourn at 5:35 pm was made. Motion carried unanimously.

Next Meeting Date is –February 18th, 2020 - 4:00 pm – 945 W. Vistoso Highlands Drive