

## Vistoso Community Association Compliance Committee Meeting – June 13, 2023 Zoom Platform - GENERAL SESSION MINUTES

- The meeting was called to order at approximately 3:05pm. Committee members Sheryl Forte, Robert Forman and Kim Roessler were present. Present from FirstService Residential was Joe Watson Compliance Coordinator.
- Adopt Agenda as revised: A motion to approve the agenda as presented was made by Sheryl Forte, seconded by Kim Roessler. Motion carried unanimously.
- Approval of May 9, 2023, General Session Minutes Sheryl Forte moves to approve May 9, 2023, Minutes, seconded by Kim Roessler. Motion carried unanimously.
- Homeowner Hearing:

Kylene Canyon Dr: Tenant provided a written fine waiver request with homeowner's approval to appeal the trash can fine. In April, the tenant suffered a broken ankle and had surgery to repair the fractures. The tenant is a single parent and has two children that assist her during her recovery which includes the trash/recycle cans. Due to the steep driveway, it is difficult for the tenant to remove the cans after pickup. On the day of the violation (Wednesday), her children did not move the trash/recycle cans before the tenant took them to school that morning. There have also been occasions when Waste Management has showed up late on the day of pickup. A motion was made by Kim Roessler to approve the recommendation to the Board of Directors to waive the fine. The motion was seconded by Sheryl Forte. Motion carried unanimously.

Versilia Dr: The property management company provided a written fine waiver request with the homeowner's approval to appeal the trash can fine. The property is a rental, and the tenants are new to the community. When the management company received the violation, the tenants were immediately notified. The tenants stated that the trash/recycle cans were moved. The management company received written confirmation from the tenants stating the trash/recycle cans would only be visible on pickup day in the future. A motion was made by Robert Forman to approve the recommendation to the Board of Directors to waive the fine. The motion was seconded by Kim Roessler. Motion carried unanimously.

Jarren Canyon Way: Owner provided a written fine waiver request to appeal the trash can fine. The homeowners were out of town. The cleaners were scheduled to be at the home on the observed day of the violation (Thursday). A conflict developed, so the trash/recycle cans were not removed from the curb. As a backup plan, the homeowners have asked their neighbors to assist if this happens it the future. A motion was made by Sheryl Forte to approve the recommendation to the Board of Directors to waive the fine. The motion was seconded by Kim Roessler. Motion carried unanimously.

Mortar Pestle Ct: Owner provided a written fine waiver request to appeal the trash can fine. The batteries to the garage opener died, so the owner was not able to get the trash/recycle cans in the garage on the day of the documented violation (Wednesday). Owner has lived in the community since 2006 and this is her first fine. A motion was made by Sheryl Forte to approve the recommendation to the Board of Directors to waive the fine. The motion was seconded by Kim Roessler. Motion carried unanimously.



- Review of Violation Report: A list of current violations at the status of "1st Notice & Hearing" was presented to the Committee. The committee and compliance coordinator reviewed the violations and discussed what the highest occurring violations are. The Committee agreed to fine the seven properties from the PowerPoint presentation.
- With there being no further business, the meeting adjourned at approximately 4:11pm. **Meeting Adjourned unanimously.**

Next Meeting Date is – Tuesday July 11, 2023, at 3:00pm – Zoom Platform